

Hi Kady,

Yes they came, and I have to tell you how impressed I am with them. Not only are they professional and very kind- my furniture looks beautiful! Any questions I ask them does not bother them. They answer sweetly. They exude caring. Today when we got to the storage facility, it took about 30 mins for me to pay and get the keys to the units. They had to wait in their truck all that time, and most people would have gotten aggravated. Not them, they still were all smiley. Now when we got to a unit he laid all my blankets on the floor neatly. I mentioned how warm it was inside, and they agreed. She said she had been in much cooler ones. So we were thinking about the temperature and everything was off the truck already and a few chairs even carried into the unit. Well I called the front desk and said it was too hot. 80 degrees they keep it! That is too warm I informed the man. He turned it down to 76 degrees for me. Right-we all talked of how they would just turn the temp. back up. The man who drove the truck said that it would only get hotter when the unit was closed. Then they reloaded everything and took it to where I live! Most would not have been so honest, or put themselves out that way. How grateful I am to them! Then today while talking to my auto ins. co? -the girl told me how she had ALL of her furniture destroyed from an air conditioned storage! So words cannot express my respect and appreciation of these people. They deserve much praise, Thank you also Kady. Very Sincerely,

.....,,,,,,Ruth Marcin\uD83D\uDE00

FW: Claim Marcin 67438.1

Page 2 of 2